

# Chargeback Credit Memo Request Form

Date: 11/16/2020 Chargeback Case #: CB2001198

Credit Memo Amount: \$273.80

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 10561254 Cust. PO #: 12690656

Check #: 121281 Invoice #: \_\_\_\_\_

AR Ref #: 12165881

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Kohl's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_