

Chargeback Credit Memo Request Form

Date: 7/8/2020 Chargeback Case #: CB2001195

Credit Memo Amount: \$140.00

Customer ID: SERVICETRAD Customer Name: SERVICE TRADING S.A. DE C.V. 2

Chargeback Ref #: 5095372 Cust. PO #: 61560055

Check #: _____ Invoice #: 5095372

AR Ref #: 12165919

Chargeback Reason: Damaged merchandise

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: Damage--SVTD100-0003

Investigator: Hailey Zhang

Responsible Party: Overseas Factory

Note: VALID DAMAGE, RECLAIM WITH FACTORY CSVTD-200180

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____