

Chargeback Credit Memo Request Form

Date: 7/22/2020 Chargeback Case #: CB2001192

Credit Memo Amount: \$180.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 286561111 286899432 287261100 Cust. PO #: see attached
287338051 287393340

Check #: 126018 126147 126384 Invoice #: _____

AR Ref #: 97028

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Misc

Detailed Description: short ship/ cancelled

Investigator: April Huang,Karla Roque,Laura Yee,Sherry Curry

Responsible Party: Out of Stock

Note: VALID - orders cancelled due to out of stock at the time of accepting orders.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____