

Chargeback Credit Memo Request Form

Date: 7/23/2020 Chargeback Case #: CB2001191

Credit Memo Amount: \$220.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 286294278 286571756 286582213 Cust. PO #: see attached
286587466 286609381

Check #: 126018 126147 126384 Invoice #: _____

AR Ref #: 97028

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Misc

Detailed Description: short ship/ cancelled
please check with Sherry if we are supposed to receive this chargeback during this pandemic

Investigator: April Huang,Karla Roque,Laura Yee,Sherry Curry

Responsible Party: Out of Stock

Note: Valid for credit for out of stock line item or order cancels

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____