

# Chargeback Credit Memo Request Form

Date: 7/23/2020 Chargeback Case #: CB2001190

Credit Memo Amount: \$4,480.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 284235353 284315025 284385107 Cust. PO #: see attached  
284452681 284489699

Check #: 126018 126147 126384 Invoice #: \_\_\_\_\_

AR Ref #: 97028

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Misc

Detailed Description: short ship/ cancelled  
please check with Sherry if we are supposed to receive this chargeback during this pandemic

Investigator: April Huang,Karla Roque,Laura Yee,Sherry Curry

Responsible Party: Out of Stock

Note: Valid for credit for out of stock line item or order order cancels.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_