

# Chargeback Credit Memo Request Form

Date: 11/16/2020 Chargeback Case #: CB2001188

Credit Memo Amount: \$115.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 281263807 281718759 281761599 Cust. PO #: see attached  
281765802 2818054602

Check #: 126018 Invoice #: \_\_\_\_\_

AR Ref #: 97028

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Early/Late Delivering

Detailed Description: late ship

Investigator: Ping Gao, Sherry Curry

Responsible Party: Dot.com-Savannah

Note: denied - we are not able to get repayment from overstock - and it has been over 5 months old.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_