

# Chargeback Credit Memo Request Form

Date: 1/7/2021 Chargeback Case #: CB2001187

Credit Memo Amount: \$1,470.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 281263807 281718759 281761599 Cust. PO #: see attached  
281765802 281805460

Check #: 126018 Invoice #: \_\_\_\_\_

AR Ref #: 97028

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-Early/Late Delivering

Detailed Description: late ship

Investigator: Ping Gao, Sherry Curry

Responsible Party: Dot.com-Savannah

Note: OSTK denied our dispute since they extended our ship window.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_