

Chargeback Credit Memo Request Form

Date: 7/2/2020 Chargeback Case #: CB2001180

Credit Memo Amount: \$605.22

Customer ID: BEALLS Customer Name: Beall's Outlet Stores, Inc.

Chargeback Ref #: DM264632 Cust. PO #: 0777942

Check #: 192132 Invoice #: _____

AR Ref #: 12165626

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: FREIGHT/ HANDLING FEE

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: valid per Mike: Charge Back Validated. Order was not shipped to consolidator as dictated by shipping instructions received. Corrective action has been taken to ensure attention to details with regards to shipping instructions received.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____