

Chargeback Credit Memo Request Form

Date: 7/2/2020 Chargeback Case #: CB2001179

Credit Memo Amount: \$38.10

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 3431130012 Cust. PO #: 34311300

Check #: 1900600 Invoice #: 33294979

AR Ref #: 97681

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: valid RTV

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____