

Chargeback Credit Memo Request Form

Date: 11/24/2020 Chargeback Case #: CB2001176

Credit Memo Amount: \$131.24

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 32853701 33116045 Cust. PO #: 47294184-1 48422033-1

Check #: _____ Invoice #: 32853701 33116045

AR Ref #: 97608

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: UNPAID INVOICE

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: Dot.com-Woodland

Note: Dispute denied by Overstock, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____