

# Chargeback Credit Memo Request Form

Date: 1/7/2021 Chargeback Case #: CB2001175

Credit Memo Amount: \$293.21

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 32383622 32448880 Cust. PO #: 45607303-1 45796929-1

Check #: \_\_\_\_\_ Invoice #: 32383622 32448880

AR Ref #: 97608

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: UNPAID INVOICE

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: Dot.com-Savannah

Note: disputed with OSTK but denied.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_