

Chargeback Credit Memo Request Form

Date: 4/1/2021 Chargeback Case #: CB2001164

Credit Memo Amount: \$4,658.42

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 1084865765VCBSINV
1084865769VCBSINV 1084891040VCBS Cust. PO #: _____

Check #: 127951229 128279281 Invoice #: _____

AR Ref #: 94089

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Packaging

Detailed Description: ship in own container

Investigator: Snowy (Jie) Chen

Responsible Party: US Production

Note: Amazon never paid us back on these ship in own container chargeback and per Nancy, they tried to enroll some ASIN that are in violation and they were chances we were rejected by Amazon. These were from April 2020 and they already took down a lot of oversized items that were in violation.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____