

# Chargeback Credit Memo Request Form

Date: 6/23/2020 Chargeback Case #: CB2001162

Credit Memo Amount: \$522.00

Customer ID: Beallsstore Customer Name: Beall's Department Stores, Inc 02

Chargeback Ref #: VCCD049121 VCCD049130 Cust. PO #: 0394133 0394124

Check #: 190902 Invoice #: \_\_\_\_\_

AR Ref #: 12165618

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Compliance-UPC

Detailed Description: wrong retail on merchandise

Investigator: Rebecca Deng

Responsible Party: China Production

Note: VALID - The charged reson was wrong retail ticket. After investigation, we created price sticker according to first wroksheet from customer and send to warehouse for rewrok. But later offical PO shows different retail price. Info is missing during Covid-19 lock down time. When we found it, goods already shipped. Customer PO#:0394124 & 0394133. Total:248CTNS. So we have accept the charge back.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_