

Chargeback Credit Memo Request Form

Date: 6/18/2020 Chargeback Case #: CB2001160

Credit Memo Amount: \$1,153.00

Customer ID: WMCADS Customer Name: Wal-Mart Canada Corp. (Drop Ship)

Chargeback Ref #: 55256 55261 55579 55584 55587 Cust. PO #: Y12980902.001 Y12981294.001
56 Y13009940.001 Y1301665

Check #: _____ Invoice #: _____

AR Ref #: 55256 55261 55579 55584 55587

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-EDI

Detailed Description: _____

Investigator: _____

Responsible Party: EDI

Note: Walmart didn't pay the invoices, claimed they have not received for processing even after EDI fixed and resent the 810. Request CM to write-off because majority they were invoiced in 2019.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____