

Chargeback Credit Memo Request Form

Date: 11/16/2020 Chargeback Case #: CB2001156

Credit Memo Amount: \$125.50

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 30981225 Cust. PO #: 8236952

Check #: 1896587 Invoice #: 30981225

AR Ref #: 12165382

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-ASN

Detailed Description: DM-ST-DISTRIBUTION EXPENSE OFFSET

Investigator: Wee Ong

Responsible Party: China Production

Note: Macy's denied our dispute refused to pay us. It is possible that duplicated label printed and that is one chance how we get no ASN at time of processing when EDI has confirmed ASN was sent

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____