

# Chargeback Credit Memo Request Form

Date: 6/24/2020 Chargeback Case #: CB2001155

Credit Memo Amount: \$55.13

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 2770805512 Cust. PO #: 27708055

Check #: 1896587 Invoice #: 33186672

AR Ref #: 97275

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Laura Yee,Ping Gao

Responsible Party: Dot.com-Woodland

Note: valid RTV

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_