

# Chargeback Credit Memo Request Form

Date: 6/25/2020 Chargeback Case #: CB2001154

Credit Memo Amount: \$224.51

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 1425363612 1733955412 2513481412 Cust. PO #: 14253636 17339554 25134814

Check #: 1896587 Invoice #: 32856174 32967327 33150780

AR Ref #: 97275

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Karla Roque,Laura Yee,Ping Gao

Responsible Party: 3rd-UPS

Note: valid - UPS lost the package

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_