

# Chargeback Credit Memo Request Form

Date: 6/24/2020 Chargeback Case #: CB2001149

Credit Memo Amount: \$346.15

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS227278360/CS230623731 Cust. PO #: CS227278360/CS230623731

Check #: 2732332 Invoice #: \_\_\_\_\_

AR Ref #: 97083

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: missing parts

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: E-COM

Note: valid - Both POs customer claim missing hardware or legs

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_