

Chargeback Credit Memo Request Form

Date: 6/24/2020 Chargeback Case #: CB2001148

Credit Memo Amount: \$141.31

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CA234666500/CS231259403 Cust. PO #: CA234666500/CS231259403

Check #: 2732332 Invoice #: _____

AR Ref #: 97093

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: E-COM

Note: valid - Customer claimed shams are missing from the package.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____