

Chargeback Credit Memo Request Form

Date: 7/30/2020 Chargeback Case #: CB2001147

Credit Memo Amount: \$167.68

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS232857894 Cust. PO #: CS232857894

Check #: 2732332 Invoice #: _____

AR Ref #: 97093

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: E-COM

Note: VALID PER PING - We are not recovering items since return shipping is going to cost more than 20% of the item

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____