

# Chargeback Credit Memo Request Form

Date: 6/24/2020 Chargeback Case #: CB2001146

Credit Memo Amount: \$65.34

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS236771237 Cust. PO #: CS236771237

Check #: 2732332 Invoice #: \_\_\_\_\_

AR Ref #: 12165335

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Shipment Quality Issue

Detailed Description: MISSING PARTS

Investigator: Rebecca Deng

Responsible Party: US Production

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets as it is not cost effective to retrieve the items

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_