

Chargeback Credit Memo Request Form

Date: 6/23/2020 Chargeback Case #: CB2001145

Credit Memo Amount: \$294.74

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS230329951/CS237627078 Cust. PO #: CS230329951/CS237627078

Check #: 2732332 Invoice #: _____

AR Ref #: 97095

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Mis-shipment

Detailed Description: Mis-shipped

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: Dot.com-Savannah

Note: valid - Photos were never provided by the customer, since we are not recovering the item we have no choice but to accept the credit.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____