

Chargeback Credit Memo Request Form

Date: 6/22/2020 Chargeback Case #: CB2001141

Credit Memo Amount: \$1,331.03

Customer ID: NEX Customer Name: Nexcom

Chargeback Ref #: CB6753SD CB6754SD CB6755SD Cust. PO #: 0020855452 0034203276 0020855450
0034203277 0020

Check #: 7693744 Invoice #: _____

AR Ref #: 12165334

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: FAILED TO CONSOLIDATE NEX ID SHIPMENTS ON ONE BILL OF LADING

Investigator: Kristal Groover,Shaneeka Ruth

Responsible Party: Warehouse-SAV/SV2

Note: VALID according to Kristal Groover:
After further investigation, it was found that a Master BOL was not utilized per ship to location.
I have spoken with the clerk that is responsible for creating this and will help to ensure that future
chargebacks are not received for this infraction.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____