

Chargeback Credit Memo Request Form

Date: 11/16/2020 Chargeback Case #: CB2001138

Credit Memo Amount: \$186.99

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 32912236 Cust. PO #: 7167H8IW

Check #: 128487172 Invoice #: _____

AR Ref #: 97015

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SHORT PAYMENT ON INV# 32912236

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____