

Chargeback Credit Memo Request Form

Date: 11/16/2020 Chargeback Case #: CB2001134

Credit Memo Amount: \$343.21

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: R005345461SHTG/R811991464SHTG/R380878041SHTG Cust. PO #: 12689932/12689930/12689928

Check #: 113985 Invoice #: _____

AR Ref #: 12165216

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: SHET Division Name: Sheets(18)

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Gu Lina,Susan Zhao

Responsible Party: China Production

Note: Dispute denied by KOHL'S, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____