

# Chargeback Credit Memo Request Form

Date: 6/22/2020 Chargeback Case #: CB2001132

Credit Memo Amount: \$414.83

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS216670332/CS226851845/CS228535586 Cust. PO #: CS216670332/CS226851845/CS228535586

Check #: 2726589 Invoice #: \_\_\_\_\_

AR Ref #: 12165226

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Shipment Quality Issue

Detailed Description: Missing parts

Investigator: Rebecca Deng, Yinghua Gu

Responsible Party: US Production

Note: valid - all Wayfair missing parts chargebacks are approved by Hellen.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_