

Chargeback Credit Memo Request Form

Date: 6/17/2020 Chargeback Case #: CB2001130

Credit Memo Amount: \$1,386.46

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS218061249-CS230102181 Cust. PO #: see attached

Check #: 2726589 Invoice #: _____

AR Ref #: 96871

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Mis-shipment

Detailed Description: MIS-SHIP

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: Dot.com-Savannah

Note: valid per Ping's investigation, VAILD- Wrong items were shipped - warehouse shipping error

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____