

Chargeback Credit Memo Request Form

Date: 6/17/2020 Chargeback Case #: CB2001125

Credit Memo Amount: \$320.29

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS225750937/CS226038790 Cust. PO #: CS225750937/CS226038790

Check #: 2726589 Invoice #: _____

AR Ref #: 96887

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: 3rd-FEDEX

Note: VAILID - \$320.29 Both POs show tracking number were created, but no activity from FedEx.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____