

Chargeback Credit Memo Request Form

Date: 6/17/2020 Chargeback Case #: CB2001123

Credit Memo Amount: \$139.03

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS232302715 Cust. PO #: CS232302715

Check #: 2726589 Invoice #: _____

AR Ref #: 96885

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Mis-shipment

Detailed Description: Mis Information

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: Dot.com-Woodland

Note: valid mis-ship customer received wrong item and CS did not retrieve

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____