

# Chargeback Credit Memo Request Form

Date: 6/15/2020 Chargeback Case #: CB2001114

Credit Memo Amount: \$163.20

Customer ID: NEX Customer Name: Nexcom

Chargeback Ref #: 5094435CBSD Cust. PO #: 21287596

Check #: 7691375 Invoice #: 5094435

AR Ref #: 12165124

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Not a Compliance Issue

Detailed Description: PRICE DIFFERENCE

Investigator: Becky Ni

Responsible Party: US Production

Note: valid per Becky: Charge back confirm. We lowered plush weighted blanket price and new price was effective since 10/15/2019

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_