

Chargeback Credit Memo Request Form

Date: 6/11/2020 Chargeback Case #: CB2001111

Credit Memo Amount: \$909.92

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CA227520813/CS230260111/CS231767407 Cust. PO #: CA227520813/CS230260111/CS231767407

Check #: 2716076 Invoice #: _____

AR Ref #: 96480

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: E-COM

Note: VALID - per the current sales agreement with Wayfair on missing components or parts from sets as it is not cost effective to retrieve the items

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____