

Chargeback Credit Memo Request Form

Date: 6/9/2020 Chargeback Case #: CB2001107

Credit Memo Amount: \$413.76

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS204626453/CS221715978 Cust. PO #: CS204626453/CS221715978

Check #: 2716076 Invoice #: _____

AR Ref #: 12164922

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: missing parts

Investigator: Yinghua Gu

Responsible Party: US Production

Note: Per Hellen, all Wayfair missing parts charge backs are approved.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____