

# Chargeback Credit Memo Request Form

Date: 6/11/2020 Chargeback Case #: CB2001105

Credit Memo Amount: \$2,679.70

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS190479980-CS228477028 Cust. PO #: see attached

Check #: 2716076 Invoice #: \_\_\_\_\_

AR Ref #: 96464

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: Dot.com-Savannah

Note: valid per Ping's investigation:

VALID- \$2502.88 Missing components or hardware. CS approved the credit.

VALID - \$176.82 Wrong item was received. shipping error

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_