

# Chargeback Credit Memo Request Form

Date: 7/22/2020 Chargeback Case #: CB2001098

Credit Memo Amount: \$400.00

Customer ID: COSTCO Customer Name: Costco Wholesale

Chargeback Ref #: F009600502274 Cust. PO #: 009600502274

Check #: 001 00056752812020 Invoice #: \_\_\_\_\_

AR Ref #: 12164946

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: PET Division Name: Pet(40)

Violation Description: Freight

Detailed Description: Costco PO has occurred chargeback for TONU, and this is due to SV3 did not have any PECO pallet on hand. And the PO was not ship on time. but carrier was arrived when they discovered this issue

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: Costco denied our dispute - Costco PO has occurred chargeback for TONU, and this is due to SV3 did not have any PECO pallet on hand. And the PO was not ship on time

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_