

# Chargeback Credit Memo Request Form

Date: 11/3/2020 Chargeback Case #: CB2001097

Credit Memo Amount: \$887.75

Customer ID: NEBFUR01 Customer Name: Nebraska Furniture Mart drop ship

Chargeback Ref #: 33198552 Cust. PO #: 85482416

Check #: 8350167 Invoice #: 33198552

AR Ref #: 96507

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Freight

Detailed Description: OVERMAX

Investigator: Kenya Lane

Responsible Party: US Production

Note: We have disputed this with Nebraska a couple times and Helen even get involved to check with customer, but we are unable to get any payback from customer or carrier. It has been over 6 months, request credit to close.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_