

Chargeback Credit Memo Request Form

Date: 11/3/2020 Chargeback Case #: CB2001086

Credit Memo Amount: \$432.35

Customer ID: BIGLOTSDO Customer Name: Big Lots, Inc. (Domestic)

Chargeback Ref #: 5054723765 Cust. PO #: _____

Check #: ACH052620 Invoice #: _____

AR Ref #: 12164785

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: SHORTAGE (SEE ATTACHED)

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: Dispute denied by BL, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____