

Chargeback Credit Memo Request Form

Date: 6/25/2020 Chargeback Case #: CB2001083

Credit Memo Amount: \$806.53

Customer ID: HOMEDEPOT Customer Name: Home Depot Wholesale

Chargeback Ref #: 5077616 Cust. PO #: 25918874 32937130

Check #: 2001013269 2001340626 Invoice #: 5077616 5086844

AR Ref #: 12164286 12164700

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: RUG Division Name: Rugs(30)

Violation Description: Short Shipment

Detailed Description: SHORTAGE

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: DISPUTE HAS BEEN DENIED:
As per the system RDC location is not showing receiving of charge back products. Hence, denied this package.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____