

# Chargeback Credit Memo Request Form

Date: 11/30/2020 Chargeback Case #: CB2001062

Credit Memo Amount: \$400.00

Customer ID: HGARTPOE Customer Name: Homegoods POE ART

Chargeback Ref #: CB0000810606 Cust. PO #: 761965

Check #: 1983849 Invoice #: 5049591

AR Ref #: 12164645

Chargeback Reason: Damaged merchandise

Division Code: ART Division Name: Art(65)

Violation Description: Shipment Quality Issue

Detailed Description: DAMAGED

Investigator: Jane Li

Responsible Party: China Production

Note: Dispute denied by HG and they will not provide more pictures of damaged items to us.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_