

# Chargeback Credit Memo Request Form

Date: 6/8/2020 Chargeback Case #: CB2001058

Credit Memo Amount: \$690.61

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS219678611-CS223502213 Cust. PO #: see attached

Check #: 2702310 Invoice #: \_\_\_\_\_

AR Ref #: 96084

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Shipment Quality Issue

Detailed Description: missing parts

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: E-COM

Note: VALID-Since we do not send missing parts such as: Shams, Bed Skirts, Sheets, Pillow Cases, Legs, Hardware, or any other Spare Parts, we have no choice but to approve the credit.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_