

Chargeback Credit Memo Request Form

Date: 6/9/2020 Chargeback Case #: CB2001055

Credit Memo Amount: \$4,340.88

Customer ID: CASTLEGATE Customer Name: Wayfair, LLC (Castle Gate)

Chargeback Ref #: CS224790372-CS223011409 Cust. PO #: see attached

Check #: 2702310 Invoice #: _____

AR Ref #: 12164612/12164604

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Shipment Quality Issue

Detailed Description: missing parts

Investigator: Rebecca Deng, Yinghua Gu

Responsible Party: US Production

Note: Both bedding and furniture missing parts were reviewed by Rebecca Deng and Yinghua Gu - These are valid deduction as all Wayfair missing parts chargebacks are approved

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____