

# Chargeback Credit Memo Request Form

Date: 6/8/2020 Chargeback Case #: CB2001053

Credit Memo Amount: \$802.29

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CA207073600-CS228890000 Cust. PO #: see attached

Check #: 2702310 Invoice #: \_\_\_\_\_

AR Ref #: 96102

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: E-COM

Note: VALID - Since we do not send missing parts such as: Shams, Bed Skirts, Sheets, Pillow Cases, Legs, Hardware, or any other Spare Parts, we have no choice but to approve the credit.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_