

Chargeback Credit Memo Request Form

Date: 6/24/2020 Chargeback Case #: CB2001051

Credit Memo Amount: \$1,892.12

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS219997502-CS231103633 Cust. PO #: see attached

Check #: 2702310 Invoice #: _____

AR Ref #: 96102

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: Missing Parts

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: E-COM

Note: VALID - we do not ship missing parts and per the current sales agreement with Wayfair on missing components or parts from sets. CS approved credit

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____