

Chargeback Credit Memo Request Form

Date: 6/11/2020 Chargeback Case #: CB2001047

Credit Memo Amount: \$706.56

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS216645242-CS223658020 Cust. PO #: see attached

Check #: 2702310 Invoice #: _____

AR Ref #: 96106

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Incomplete Shipment

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: 3rd-FEDEX

Note: Valid - none of tracking number show any activity, either FedEx lost the package or they were never loaded.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____