

Chargeback Credit Memo Request Form

Date: 7/2/2020 Chargeback Case #: CB2001042

Credit Memo Amount: \$83.89

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 1200401928 Cust. PO #: 0062604905 0062629204 00626650105

Check #: 570782 Invoice #: _____

AR Ref #: 12164469

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Freight

Detailed Description: REDELIVERY/STORAGE

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: VALID according to Mike Wilson: Orders shipped late resulted in refusal and storage charges

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____