

# Chargeback Credit Memo Request Form

Date: 6/3/2020 Chargeback Case #: CB2001040

Credit Memo Amount: \$19.80

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 1200140437 Cust. PO #: 0064904901

Check #: 570782 Invoice #: \_\_\_\_\_

AR Ref #: 12164469

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: INVOICED NOT RECEIVED SHORTAGE

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: below \$100

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_