

# Chargeback Credit Memo Request Form

Date: 10/6/2020 Chargeback Case #: CB2001038

Credit Memo Amount: \$558.00

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: R207376243SHTG/R397712174SHTG Cust. PO #: 12690654/12690648

Check #: 107619 Invoice #: \_\_\_\_\_

AR Ref #: 12164556

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Gu Lina,Susan Zhao

Responsible Party: China Production

Note: Dispute denied by Kohl's they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_