

# Chargeback Credit Memo Request Form

Date: 6/8/2020 Chargeback Case #: CB2001033

Credit Memo Amount: \$311.14

Customer ID: KOHLDSN Customer Name: Kohl's.com

Chargeback Ref #: DR5861976214\_1 Cust. PO #: 5861976214\_1

Check #: 104512 Invoice #: \_\_\_\_\_

AR Ref #: 95653

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Customer Return

Detailed Description: RTV

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD3

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_