

Chargeback Credit Memo Request Form

Date: 7/2/2020 Chargeback Case #: CB2001026

Credit Memo Amount: \$300.00

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 10418295/10418921 Cust. PO #: 12674869/12718486

Check #: 104512 Invoice #: _____

AR Ref #: 12164347

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Routing/Carrier

Detailed Description: Late Routing Request in TMS - 72 hours

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Charge Back Validated. Routing had to be re-submitted due to orders not being loaded as originally assigned to carrier.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____