

Chargeback Credit Memo Request Form

Date: 11/16/2020 Chargeback Case #: CB2001014

Credit Memo Amount: \$126.96

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 5057510 Cust. PO #: 1586002

Check #: 1889940 Invoice #: _____

AR Ref #: 12164081

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: SHORT

Investigator: Kenya Lane,Stephanie Reed-Lyles

Responsible Party: Warehouse-SV3

Note: Dispute denied by Macy's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____