

Chargeback Credit Memo Request Form

Date: 6/5/2020 Chargeback Case #: CB2001013

Credit Memo Amount: \$161.91

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 9755318112 9935205512 9935205513 Cust. PO #: 97553181 99352055 99352055

Check #: 1891425 Invoice #: 32647482 32700984 32700984

AR Ref #: 95510

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: April Huang,Karla Roque,Laura Yee

Responsible Party: Dot.com-Savannah

Note: valid RTV

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____